


1. The following questions pertain to the customer service representative you spoke with most recently. Please indicate whether you agree or disagree with the following statements.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Response Count
The customer service representative was very courteous.	96.9% (31)	3.1% (1)	0.0% (0)	0.0% (0)	0.0% (0)	32
The customer service representative was very responsive.	90.6% (29)	9.4% (3)	0.0% (0)	0.0% (0)	0.0% (0)	32
The customer service representative was very knowledgeable.	87.5% (28)	12.5% (4)	0.0% (0)	0.0% (0)	0.0% (0)	32
 <a href="#">view</a> Comments about the Customer Service Representative						9
<b>answered question</b>						<b>32</b>
<b>skipped question</b>						<b>0</b>

2. The following questions pertain to the <Company Name> Attendant at your event. Please indicate whether you agree or disagree with the following statements.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Response Count
The Attendant	93.8% (30)	6.3% (2)	0.0% (0)	0.0% (0)	0.0% (0)	32

2. The following questions pertain to the <Company Name> Attendant at your event. Please indicate whether you agree or disagree with the following statements.

courteous.						
The Attendant was helpful.	84.4% (27)	12.5% (4)	0.0% (0)	3.1% (1)	0.0% (0)	32
The Attendant was responsive.	81.3% (26)	12.5% (4)	3.1% (1)	3.1% (1)	0.0% (0)	32
The Attendant was energetic.	67.7% (21)	25.8% (8)	6.5% (2)	0.0% (0)	0.0% (0)	31
 Comments about the Attendant						9
<i>answered question</i>						32
<i>skipped question</i>						0

3. Please think about the features <Company Name> offers <Offerings> How satisfied are you with our product offerings?

	Response Percent	Response Count
Very Satisfied	93.8%	30
Somewhat Satisfied	3.1%	1


**3. Please think about the features <Company Name> offers <Offerings> How satisfied are you with our product offerings?**

Neutral		3.1%	1
Somewhat Dissatisfied		0.0%	0
Very Dissatisfied		0.0%	0
<i>answered question</i>			<b>32</b>
<i>skipped question</i>			<b>0</b>


**4. How likely are you to use <Company Name> again?**


		Response Percent	Response Count
<b>Definitely</b>	<input type="checkbox"/>	<b>75.0%</b>	24
Probably	<input type="checkbox"/>	9.4%	3
Might or might not	<input type="checkbox"/>	6.3%	2
Probably not	<input type="checkbox"/>	6.3%	2
Definitely not	<input type="checkbox"/>	0.0%	0
NA	<input type="checkbox"/>	3.1%	1

**4. How likely are you to use <Company Name> again?**


		 view Comments	10
	<b>answered question</b>		<b>32</b>
	<b>skipped question</b>		<b>0</b>

**5. Would you recommend <Company Name> to others?**

		Response Percent	Response Count
<b>Definitely</b>	<input checked="" type="checkbox"/>	<b>100.0%</b>	<b>31</b>
Probably		0.0%	0
Might or might not		0.0%	0
Probably not		0.0%	0
Definitely not		0.0%	0
NA		0.0%	0
		 view Comments	13
	<b>answered question</b>		<b>31</b>

<b>5. Would you recommend &lt;Company Name&gt; to others?</b>			
		<i>skipped question</i>	<b>1</b>
<b>6. Considering the total package offered by &lt;Company Name&gt; including customer service, &lt;Company Name&gt; features and cost; how satisfied are you with &lt;Company Name&gt;?</b>			
		<b>Response Percent</b>	<b>Response Count</b>
<b>Very Satisfied</b>	<input type="checkbox"/>	<b>83.9%</b>	<b>26</b>
Somewhat Satisfied	<input type="checkbox"/>	16.1%	5
Neutral		0.0%	0
Somewhat Dissatisfied		0.0%	0
Very Dissatisfied		0.0%	0
		 <a href="#">view</a> Comments	<b>4</b>
		<i>answered question</i>	<b>31</b>
		<i>skipped question</i>	<b>1</b>
<b>7. What recommendations would you offer for improving &lt;Company Name&gt;?</b>			
			<b>Response Count</b>

**7. What recommendations would you offer for improving <Company Name>?**

		 view	13
	<i>answered question</i>		13
	<i>skipped question</i>		19